

Guide to our Driver Comfort assessment

What is a Driver Comfort assessment?

This static face-to-face car or van assessment deals with more complicated cases requiring deeper knowledge and experience to address the reported problems, generally musculoskeletal, affecting the driver comfort in the vehicle.

The drivers position is reviewed with the aim to improve the set-up to try to help alleviate any reported issues or musculoskeletal discomfort that the user may be experiencing and recommend changes that may improve their comfort whilst using the vehicle.

Who completes these assessments?

These assessments will be carried out by a health professional with in-depth knowledge of musculoskeletal issues and ergonomics training, or an ergonomist with specific knowledge in this area.

The majority of our Driver Comfort assessments are completed by approved independent assessors and are not associated with any of our product sales services, unless specifically requested.

What happens during the assessment?

This assessment is undertaken when the vehicle is stationary. It is designed to identify and help reduce reported issues that might be associated with driving the particular vehicle or the drivers position.

The assessor will discuss the issues experienced whilst using the vehicle, any relevant conditions the driver has, and the work activities they undertake with the vehicle. The assessor will observe the driving position, and if possible, help make changes to improve set up. Specific vehicle recommendations are not possible, although recommended car features may be identified.

The assessor will take relevant measurements and photographs of the driver and the vehicle. No physical examination will be undertaken.

Following the assessment, a report will be provided focussing on the reason given for the assessment. The report will include a description of the vehicle, the drivers position, areas where set up could be improved, changes made during the appointment and any further recommendations (where relevant) with justifications.

Notes may be made of other factors relating to the drivers job and vehicle use, observed, or reported, which may influence their comfort or condition; however, an in-depth report of these issues will not be provided as part of the Driver Comfort Assessment process.

What information is collected at the assessment?

During the assessment information about the drivers reported issues will be collected, including observation, measurements and photographs undertaken in a single vehicle.

The assessment report can contain, if relevant, personal and medical information, so the driver will need to provide consent for the assessment to take place.

If the driver does not want certain information disclosed to the employer, they should not discuss this information with the assessor.

When can I expect the report back following the assessment?

Our reports are quality checked, password protected and provided to the requestor within 5 working days of the appointment. Should we be experiencing any delays to this lead time we will advise you. The report is sent to the requester only.

How do I request a Driver Comfort assessment?

The quickest and easiest way is to order your assessment directly through our website. You can pay by credit card or request an invoice if you have a business account with us. If you wish to speak to someone about linking your Posturite web account with your organisational account, please let us know.

Alternatively, please complete our assessment referral form and return this to consulting@posturite.co.uk. If you are having problems completing our form then please do not hesitate to contact us on 0345 345 0010, or via live chat.

Please ensure you complete all the information required, including the reason for the referral so we can make sure the assessment type is appropriate, and focus on the issues outlined. There may be delays processing your request should you not provide this information.

My organisation has a bespoke Posturite approved product list.

Can the assessor refer to this?

The Driver Comfort assessor is not party to any client approved product lists as the nature of these assessments is independent from Posturite's product catalogue. All recommendations for product, or other improvements, will be fully justified and described within the report.

If you would like our inhouse team to review and if appropriate, work to an approved product list (in consultation with the assessor) we would take this into consideration and would be happy to discuss this further with you. Please note there would be an additional per assessment charge for this service and may extend the lead time on report submission.